

# Northern Rockies Medical Center



## FY2021-2023 Strategy Map

**Mission:** NRMC provides quality healthcare that serves our communities in a private, safe and caring environment.

**Vision:** NRMC will be the provider of choice, setting the standard for quality healthcare.

People (infrastructure)	Quality (Processes)	Growth	Service and Community	Finance
As an organization, what type of culture, skills, training, and technology are we going to develop to support our processes?	As members of the facility, what do we need to do to meet the needs of the patients and the healthcare community?	As an organization, what services must we grow to meet our mission?	As patients, what is wanted, needed, and expected?	As financial stakeholders, how do we intend to meet the goals and objectives in NRMC's Mission Statement?
<div data-bbox="117 760 443 922" style="border: 1px solid black; border-radius: 15px; padding: 10px; text-align: center;">Recruit and retain excellent employees</div>	<div data-bbox="512 898 871 1179" style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;">Affiliate with a larger facility to promote access to resources and establish high-quality care throughout the region.</div> <div data-bbox="512 1219 871 1516" style="border: 1px solid black; border-radius: 15px; padding: 10px;">Increase new patients in the Clinic, utilize care coordination, and provide whole-person patient care.</div>	<div data-bbox="915 727 1220 1052" style="border: 1px solid black; border-radius: 15px; padding: 10px; margin-bottom: 10px;">Expand service lines, including integrated behavioral and population health, to meet community needs</div> <div data-bbox="915 1068 1220 1430" style="border: 1px solid black; border-radius: 15px; padding: 10px;">Evaluate and implement technology to enhance service lines to stay with current technological trends</div>	<div data-bbox="1312 760 1619 954" style="border: 1px solid black; border-radius: 15px; padding: 10px; text-align: center;">Stabilize EMS services for Glacier County</div>	<div data-bbox="1690 954 1997 1503" style="border: 1px solid black; border-radius: 15px; padding: 10px; text-align: center;">Maintain a steady positive cash flow and improve financial position</div>